

# PilotGuide: Augmented Reality

## PRINTSERVICES® PILOTGUIDE – DIGITAL SERVICING WITH AUGMENTED REALITY

In response to demand, Manroland Sheetfed has redeveloped its printservices® PilotGuide, placing greater emphasis on the ability to provide professional support remotely. The result is Manroland's new augmented reality digital service tool.

By connecting to the printservices® PilotGuide platform, our technicians can provide instant remote service support offering troubleshooting and repair solutions, both electrical and mechanical.

### How does it work?

The operative wears augmented reality glasses and is live-guided through Manroland's online audio and visual support. By sharing the same view, technicians can provide instant service support, providing professional problem analysis, online diagnosis and repair – and support that is faster and more time-efficient than ever.

### Augmented Reality – the advantages:

- Diagnose problems without the need to search documents
- Live support for any service case – electrical, mechanical, print
- Support leaves hands free for inspection and repairs
- Wiring diagrams, drawings and sketches displayed directly in the glasses
- Clear communication even in very loud environments

To find out more, email [printservices@manrolandsheetfed.com](mailto:printservices@manrolandsheetfed.com), or contact your local Manroland Sheetfed office.



Headquarters

**Manroland Sheetfed GmbH**

Mühlheimer Straße 341, 63075 Offenbach am Main, Germany.

T: +49 (0)69 8305-0 E: [info@manrolandsheetfed.com](mailto:info@manrolandsheetfed.com)

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